



RISE

Welcome to RISE, the Supervisory Development Programme, which has been specifically created to help you to develop the core management skills, needed to become a successful manager.

The programme is exclusive to D&D London, and works through structured training modules and on the job training. Through the training courses, you will get the opportunity to work with supervisors from other restaurants in the business, to share ideas and to solve challenges together. After each training course you will be given a task to complete, which will involve problem solving and research in your own restaurant.

The RISE programme has no time limits on it but will involve obtaining 12 credits for an attendance certificate or 24 credits to achieve certification in Supervisory Development from D&D London. Upon graduation from the programme, you will have gained both technical knowledge and professional experience, helping you to progress into junior management as and when opportunities arise.

Programme Overview

RISE consists of 12 modules incorporating tailored programmes and existing management training. It will cover the key competencies and values important to our business in D&D London. The programme modules are highlighted below. There are 12 modules as follows, which are completed “off the job”.

- Time Management
- Communication
- Performance Management
- Attendance Management
- Leadership
- Decision Making
- Conflict Management
- Motivation
- Introduction to Financial Management
- Interview and selection
- Disciplinary & Grievance
- Basic Coaching Skills

During the programme, you will be assigned a variety of post course work which on completion will be marked pass or fail by the course tutor.

How it will work

It is your responsibility, to complete the tasks and objectives as set out in the programme. In order for you to collate and retain all the training materials gained through the programme and to keep a record of any personal evidence you have achieved, you will be provided with a training file.

Support

You will have the support of an on site coach who will be a senior manager within your business. The role of the coach will be to act as your guide during the programme and to help to review your progress.

Recognition

Upon completion of 12 attendance credits you will receive a certificate of attendance and on completion of 24 credits you will be awarded a certificate in Supervisory Management from D&D London.

What Next?

If you like the sound of the programme and would like to take part, you will need to complete a nomination form with your manager, detailing what you hope to achieve from the program and your objectives.

If you are selected to join the programme you will be given instructions as to when the course will begin and what dates the training courses will take place. Your nomination form will be kept by the programme co-ordinator, and used to measure your progress and evaluate the programme.

If your application is unsuccessful, you will be given feedback from your HOD as to why, and what you can do to make sure that you are ready to participate in the programme next time.